

Airborne Composites – Privacy Notice

Last updated: 8 July 2026

This Privacy Notice explains how Airborne Composites Ltd collects, uses, and protects your personal data when you visit our website at <https://airbornecomposites.co.uk> (the “Website”), or otherwise interact with us. It is written to comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This notice does not cover cookies or similar tracking technologies. Details of the cookies used on this Website, and how to manage your preferences, are set out in our separate Cookie Policy, available on the Website.

1. Who we are

Airborne Composites Ltd (“Airborne Composites”, “we”, “us”, “our”) is the data controller responsible for your personal data. This means we decide how and why your personal data is processed.

Registered office: The Hangar, Wing Farm, Longbridge Deverill, Warminster, Wiltshire, BA12 7DD, England.

Company number: 03141381 (registered in England and Wales).

Contact email: admin@newvalleywebdesign.com

We are a small organisation and have not appointed a formal Data Protection Officer. Any questions about this notice, or requests relating to your personal data, should be sent to the contact address above.

2. The personal data we collect

We may collect and process the following categories of personal data:

- Contact details – such as your name, email address, telephone number, and postal address.
- Enquiry and correspondence details – information you provide when you contact us about aircraft sales, collection, registration, repair, or maintenance, or about display and pyrotechnics bookings, whether by our website contact form, email, telephone, or post.
- Aircraft and service information – details about an aircraft you own or are enquiring about, and records relating to any repair, maintenance, or servicing work carried out.
- Booking and event details – information relating to enquiries or bookings for display or pyrotechnics services, such as event dates, locations, and requirements.
- Marketing preferences – your choices about whether you wish to receive communications from us.

We do not knowingly collect special category data (such as health data) through the Website. Please do not send us this type of information unless we have specifically asked for it.

3. How we collect your information

We collect personal data directly from you – for example, when you complete a form on the Website, or contact us by email, telephone, or post. We do not currently obtain personal data about you from any other third-party source.

4. How we use your information and our lawful basis

We only use your personal data where the law allows us to. The table below sets out our main purposes for processing and the lawful basis we rely on for each.

Purpose	Lawful basis
To respond to enquiries about aircraft, repairs, maintenance, or display/pyrotechnics services	Legitimate interests (responding to enquiries) and/or steps taken at your request prior to entering into a contract
To provide services you have requested, including collection, registration, repair, and maintenance of aircraft	Performance of a contract, or steps taken at your request prior to entering into a contract
To maintain records of work carried out on aircraft, for safety, warranty, and regulatory purposes	Legal obligation and/or legitimate interests
To send you marketing communications about our services	Consent (where required by law) or legitimate interests – you may opt out at any time
To comply with our legal, accounting, tax, and regulatory obligations	Legal obligation
To protect our business, staff, and premises, and to establish, exercise, or defend legal claims	Legitimate interests

Where we rely on legitimate interests, we have considered that our use of your data is proportionate and does not unfairly affect your rights. You can ask us for more detail about this assessment by contacting us using the details in Section 1.

5. Sharing your information

We do not sell your personal data. We may share it with:

- Regulatory and aviation authorities (such as the Civil Aviation Authority), where necessary to register, transfer, or maintain records about an aircraft.
- Professional advisers, such as our accountants, insurers, or legal advisers, where necessary for our business operations.
- IT and service providers who support our Website, email, and business systems, acting only on our instructions.
- Any purchaser of our business or its assets, in the event of a sale, merger, or reorganisation.

- Law enforcement or regulatory bodies, where we are required to do so by law.

Any third party that processes personal data on our behalf is required to keep it secure and to use it only for the purposes we specify.

6. International transfers

We do not currently intend to transfer your personal data outside the United Kingdom. If this changes, we will only transfer personal data to a country outside the UK where appropriate safeguards are in place (such as an adequacy decision or standard contractual clauses), and we will update this notice accordingly.

7. How long we keep your information

We only keep personal data for as long as necessary to fulfil the purposes for which it was collected, including to meet legal, accounting, or reporting requirements. As a general rule:

- Enquiry and correspondence records are kept for up to 2 years from your last contact with us, unless a service or contract results, in which case the longer periods below apply.
- Records relating to aircraft repair, maintenance, and servicing are kept for as long as required to meet safety, warranty, and any applicable aviation record-keeping obligations.
- Financial and contractual records are generally kept for six years after the end of the relevant tax or financial year, in line with HMRC requirements.

Where you have asked us not to send further marketing, we keep a record of that request indefinitely so that we can respect it.

8. Your rights

Under the UK GDPR, you have the right to:

- Be informed about how we use your personal data (this notice).
- Access the personal data we hold about you.
- Have inaccurate personal data corrected, or incomplete data completed.
- Ask us to erase your personal data in certain circumstances.
- Restrict our processing of your personal data in certain circumstances.
- Receive a copy of personal data you have provided to us in a structured, commonly used, machine-readable format (data portability), where applicable.
- Object to our processing of your personal data in certain circumstances, including for direct marketing.
- Withdraw your consent at any time, where we rely on consent as our lawful basis – this will not affect the lawfulness of processing carried out before you withdraw consent.
- Not be subject to decisions based solely on automated processing, including profiling, which produce legal or similarly significant effects on you.

To exercise any of these rights, please contact us at admin@newvalleywebdesign.com. We may need to verify your identity before responding, and we aim to respond within one month, as required by law.

9. Automated decision-making

We do not use your personal data for any form of automated decision-making or profiling that produces legal or similarly significant effects on you.

10. Keeping this notice up to date

We may update this Privacy Notice from time to time to reflect changes in our practices or legal requirements. The date at the top of this notice shows when it was last revised. We encourage you to review it periodically.

11. How to complain

If you have concerns about how we handle your personal data, please contact us first at admin@newvalleywebdesign.com so we can try to resolve the matter directly.

You also have the right to lodge a complaint with the UK's independent supervisory authority for data protection:

Information Commissioner's Office (ICO)
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Helpline: 0303 123 1113
Website: <https://ico.org.uk>

12. Contact us

If you have any questions about this Privacy Notice or how we handle your personal data, please contact:

Airborne Composites Ltd
Email: admin@newvalleywebdesign.com
Address: The Hangar, Wing Farm, Longbridge Deverill, Warminster, Wiltshire, BA12 7DD